

WINTER 2024

Jessopmedicalpractice.co.uk

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Jessop Medical Practice Newsletter



The practice is closed once a month on a Wednesday afternoon for staff development and training.

The practice is closed from 1:30pm on the following dates:

15 January 2025

19 February 2025

19 March 2025

Flu and Covid Vaccines

Invites have been sent for those aged 65 and over and clinically vulnerable patients who are eligible for both Flu and Covid Vaccines. We held our weekend Flu Clinics in October and are continuing to hold vaccine clinics in surgery time over the next few weeks for our eligible patients.

RSV Vaccines

Invites have been sent for those eligible for the RSV Vaccine. Our first RSV Clinic commenced in September and further clinics will continue in surgery time throughout November.

Appointment Attendance

For the month of September, we had 144 DNA's (did not attend). We kindly ask that you contact us to cancel any appointments you are unable to attend or no longer required. Our new telephone system allows patients to leave voicemails for appointment cancellations.



Come and see us at one of our Wellbeing events organised by ARCH Primary Care Network.

The Live Life Better Derbyshire Team will be at all of the below sessions to provide blood pressure checks and health advice.

Upcoming dates:

Monday 11th December 2024 09:30 – 11:30 Ripley Leisure Centre.

Monday 20th January 2025 09:30 – 11:30 Somercotes Parish Hall.

New Telephone System

The new telephone system offers Enhanced call reporting statistics. We have used this to review the impact of our new phone system and have identified a substantial reduction in the number of attempted calls and average calls per patient.

Our new cloud based telephone system was implemented towards the end of June. To compare, in the first week of June we had **22,083** total attempted calls. The first week in September this number had reduced to **2773**.

Change NHS

The Health and Social Care Secretary has launched the national conversation about the future of our NHS, seeking your views on how they can make a health service fit for the future. They want the public and health and care staff in England to share their views, experiences and ideas.

Please complete the survey, detail experiences of health and care in detail and submit suggestions for what you think need to change across the health and care system.

These could be Ideas about how the NHS could change to deliver high quality care more effectively and what works well that the NHS should do more.

For more information visit:

<https://change.nhs.uk>



Get involved now
change.nhs.uk