

Summer 2024

Jessopmedicalpractice.co.uk

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Jessop Medical Practice Newsletter



The practice is closed once a month on a Wednesday afternoon for staff development and training.

The practice is closed from 1:30pm on the following dates:

19 June 2024

17 July 2024

18 September 2024

16 October 2024

20 November 2024

15 January 2025

19 February 2025

19 March 2025

The Practice will be closed for Summer Bank Holiday on:

Monday 26 August 2024



Spring Covid-19 vaccines If you are immunosuppressed, +75, or an older adults care home resident, you may have received a letter from your GP inviting you to have your latest Covid-19 vaccine. If you haven't done so already, please book in for this. Having the vaccine reduces your risk of becoming unwell with Covid-19.

For more information on how to book at your nearest location, search NHS covid vaccine.



Armed Forces veteran friendly accredited GP practice

We are a registered Armed Forces Veteran friendly accredited GP practice.

This means that, as part of the health commitments of the Armed Forces Covenant, we have a dedicated clinician who has a specialist knowledge of military related health conditions and veteran specific health services.

If you are registered with us and are ex-forces, please let your GP know to ensure you are getting the best possible care. For more information:

www.nhs.uk/armedforceshealth



New Cloud Based Telephone System

The practice is currently in the process of implementing a new telephone system. We have listened to your feedback and understand that queuing on our phones or at reception can be frustrating and inconvenient.

During high call volumes our new phone system will keep track of your position in the queue giving you the option to receive a call back once your call reaches the front.

Please make sure you keep your phone to hand with good phone signal. The system will automatically attempt to call back twice, if you miss these calls you will be expected to re contact the surgery.

We are Introducing our new telephone system in line with the Primary Care Recovery Plan.

[NHS England » Delivery plan for recovering access to primary care: update and actions for 2024/25](#)



Millions of people are using the NHS App to manage their health the easy way. The NHS App gives you a simple and secure way to access a range of NHS services. For example, ordering repeat prescriptions and nominating a pharmacy where you would like to collect them.

Find out more about the NHS App - nhs.uk/app



From soothing an earache to treating a UTI, your local pharmacist can now provide medicines for seven conditions, if necessary, without the need for a GP appointment or prescription.

Subject to age eligibility. For more information, visit nhs.uk/thinkpharmacyfirst

See your pharmacist **Help us help you**

Think Pharmacy First

Going to your local pharmacy offers an easy and convenient way to get clinical advice on minor health concerns - you don't need an appointment and you can be seen in a private consultation room.

Your local pharmacist can now supply medicines for seven conditions, if appropriate, without the need for a GP appointment or prescription.

These conditions include earache (for those aged between 1 and 17), impetigo, infected insect bites, shingles, sinusitis, sore throat and urinary tract infections (UTIs) for women aged 16-64 years.

Appointment Attendance

For the month of May 2024, we had 133 DNA's (did not attend). We kindly ask that you contact us to cancel any appointments you are unable to attend or no longer require.

Our new telephone system allows patients to leave voicemails for appointment cancellations.

Suggestions

If you have any suggestions or comments to improve our service, please let us know. You can comment by writing your suggestion down and putting it in the box in the foyer which is also used for repeat prescription requests.

Hub Appointments

Our Hub Appointments are provided by Amber Valley Health which is made up of a group of neighbouring GP practices that work together to provide extra healthcare services.

The Hub Provides same day and extended access appointments with a GP or Nurse. You may see a GP or Nurse from a neighbouring practice.

The Hub operates from Church Farm Primary Care Centre.

To book an appointment or for any further information, please contact our reception team.



What is the Patient Participation Group?

A Patient Participation Group (PPG) is a group of people who are patients of the surgery and want to help it work as well as it can for patients and the Practice team.

Why should I join?

You have been to the surgery as a patient, parent or carer. Your experiences matter and you can bring different ideas to the surgery to help us treat patients better or to improve what we do. You will also gain a better understanding of the NHS, and gather feedback from other patients.

Will my views be heard?

Your views are important and will be listened to. It may not be possible to act on every suggestion, but all feedback is very valuable.

To join, please contact the PPG on jessopppg@outlook.com