



Jessop Medical Practice Newsletter



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jessopmedicalpractice.co.uk

SAY HELLO



Welcoming our newest team members at Jessop Medical Practice.

Dr Allen, Dr Hussain, Dr Ross and Dr Bradley – Salaried GP's. We also welcome our new Practice Nurse Kim and Jo who joins us as a Trainee Nurse Associate (TNA). We look forward to working with all our new team members.

APPOINTMENT ATTENDANCE

As we have moved away from a total triage appointment system and offer pre-bookable appointments, sadly we have noticed an increase in DNA's

For the month of October 2023, we had 328 DNA's (did not attend). Please help us to offer a better service by cancelling any appointments you are unable to attend or no longer require.

MOL Christmas ordering

As Christmas, New Year and multiple bank holidays are approaching, we expect the Medicine Order Line (MOL) to experience high demand and higher than usual call volume.

To help with the increased pressure on both the MOL service and GP practices, if your medication is due during the Christmas period (between 25th December and 5th January), the MOL will accept your medication request **14 days** prior to the due date, as opposed to the usual 7 days (For example, if medication is due on 25th December, the MOL will accept the request on the 11th December).

Controlled Drugs will be dealt with in the normal way, whereby future dating them to the date due on the clinical system. These will **not** be issued any earlier. If the date due falls on a weekend or bank holiday, then they will be future dated to 2 working days prior to this (allowing for pharmacies to order in any stock needed).

All patients are encouraged to order your prescriptions in advance ensuring enough time for the prescriptions to be signed by a GP and processed by the pharmacy.

To confirm, the MOL will be closed on the following bank holidays - 25th 26th December, 1st January.

Festive Opening Hours

22/12 - 0800 - 1830

25/12 - CLOSED

26/12 - CLOSED

27/12 - 0800 - 1830

28/12 - 0800 - 1830

29/12 - 0800 - 1830

01/01/24 - CLOSED

OPEN AS USUAL
FROM 02/01/2024

**PLEASE CALL 111
IF YOU NEED
MEDICAL HELP/
ADVICE WHILST
THE CENTRE IS
CLOSED**



**If you think you
are eligible for a
Shingles vaccine
please speak to
reception.**

Online Record Access

You can now have access to range of services via your computer, mobile or tablet.
Once you have signed up, you will be able to:

- Renew or order your prescriptions online.
- View your Gp record, including information about medication, allergies, vaccinations, previous illnesses, and test results.
- You will need a Username and Password to use this system via SystemOnline. Please visit reception and one of our receptionists will be happy to help. You will need to bring identification with you.
- Personal ID: Current passport, photocard driving licence, bus pass etc.
- Address ID: Utility bill, bank statement or council tax. (With you name, address and dated within the last 6 months)

KNOW YOUR BLOOD PRESSURE READINGS

We have healthcare monitors available for patients to use in both waiting room areas at Leabrooks and Ripley

Normal / Under	140/80	
STAGE 1	150/90	May need lifestyle changes or medication
STAGE 2	160/100	May need medication
OVER	180/100	CONTACT GP / CALL 111



P Patient
P Participation
G Group

WE NEED YOU...
...to share views and ideas on how to help develop the practice services and facilities.
Interested? Can YOU help?
Then contact the PPG by emailing:

PLEASE JOIN US

What is the Patient Participation Group?

A Patient Participation Group (PPG) is a group of people who are patients of the surgery and want to help it work as well as it can for patients and the Practice team.

Why should I join?

- You have been to the surgery as a patient, parent or carer.
- Your experiences matter and you can bring different ideas to the surgery to help us treat patients better or to improve what we do.
- You will also gain a better understanding of the NHS, and gather feedback from other patients.

Will my views be heard?

Your views are important and will be listened to. It may not be possible to act on every suggestion, but all feedback is very valuable.

To join, please contact the PPG on jessopppg@outlook.com